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| **Female\* Crisis House Team Leader**  We have a rewarding opportunity available for a **Female\* Crisis House Team Leader** to join our team across Bath & North East Somerset and Swindon and Wiltshire (BSW) based in **North Wiltshire and Swindon.** You will join us on a **full-time, permanent** basis working **37.5 hours per week across** **rotating shifts Monday to Sunday including days, evenings and sleep-ins,** to meet the needs of the Service. In return, you will receive a competitive starting salary of **£29,289 per annum** rising to **£30,927 per annum** after successful completion of a 6-month probationary period, plus **£70 per sleep-in** (the expectation is 1 sleep-in per week is required) plus **benefits**.  Established in 1983 Bristol MISSING LINK is a leading provider of Housing and Support Services to women with mental health and housing related support needs in Bristol. Missing Link is the parent organisation to NEXT LINK domestic abuse services and SAFE LINK sexual violence services.    **In return for joining us, we will offer you:**   * Up to 30 days annual leave (depending on length of service) * 3 extra holidays including International Women’s Day * Excellent development and training opportunities * Employer pension contribution (minimum 5% of your gross salary) * Mindful Employer Plus Scheme * Cycle to Work Scheme * Long Service Awards * Health and Wellbeing programme   **About the role:**  We are looking to recruit a Female\* Team Leader at our Mental Health Service in North Wiltshire and Swindon. You will work as part of the new Mental Health Framework that will sit alongside and compliment those provided by primary and secondary care, as a key partner within the Mental Health and Wellbeing Partnership (a collaboration of voluntary organisations including Alabarè, Second Step and Nilaari). Make a difference to someone’s life with a fulfilling role at Missing Link.  **Key duties and responsibilities of our Crisis House Team Leader:**   * Deliver trauma-informed, person-centred support that promotes recovery and independence. * Coordinate referrals, assessments, and care planning with Guests and professionals. * Maintain accurate records and ensure compliance with safeguarding and health & safety standards. * Support staff development, rota planning, and supervision. * Contribute to service audits, risk assessments, and continuous improvement. * Build collaborative relationships with external partners and represent the service as needed. * Deputise for the Service Manager and promote a positive team culture.   This is not an exhaustive list of your duties and outlines the general ways in which it is expected you will meet the overall requirements of this post.  **What we are looking for in our ideal Crisis House Team Leader:**   * Have a passion to make a real difference to how services are delivered and outcomes for those using services * Believe that recovery is a reality and hold hope for women * Skilled in managing difficult conversations with the ability to hold boundaries * An understanding of cultural diversity * To have a strong understanding of the needs of people with mental health problems * You must have a understanding living with and managing mental health issues or supporting someone in emotional distress, including understanding the barriers to meaningful living * An understanding of when and where to signpost is essential * Experience of developing and implementing support plans and risk assessments. * Experience of liaising with a range of professionals and agencies. * NVQ Level 3 in Health and Social Care or willingnes to work toward this. * **A full driving licence (to include business use) and access to transport**   If you are motivated, resourceful and passionate about Mental Health, please **apply** now to join us as our **Female\* Crisis House Team Leader** and contribute to the valuable work Missing Link and its wider services, delivering hope and support to Women in a Mental Health Crisis.  **How to apply:**  Pleasedownload the application pack from our website and send the completed application form to [**hr.enquiries@missinglinkhousing.co.uk**](mailto:hr.enquiries@missinglinkhousing.co.uk) **by 9am on Friday 19th September 2025.**  Interviews will be held week commencing **22nd September 2025.**  www.nextlinkhousing.co.uk HR.Enquiries@missinglinkhousing.co.uk |



*Missing Link is committed to safeguarding and promoting the welfare of children, young people and adults at risk of abuse, and expects all staff and volunteers to share this commitment. Missing Link is committed to Equal Opportunities. \*Due to the specific requirements of this role, this post is exempt under the Equality Act (2010), Part 1, Schedule 9 (Genuine Occupational Requirement).*